# Michael D. Eisner College of Education

California State University, Northridge

# Student Affairs / College Counseling Student Services Master's Students Assessment 2012-2013

Department of Educational Psychology and Counseling

## **College Counseling Student Services**

| California State University Northridge | Transition Point 1 Entry to Program   | Transition Point 2 Entry to Clinical Practice  | Transition Point 3 Exit from Clinical Practice   | Transition Point 4 Exit from Program  | Transition Point 5 Follow-Up   |
|--|---|--|--|---|--|
| Knowledge                              | (1) Undergrad GPA of 3.00 overall or score at or above 50 <sup>th</sup> percentile on: (a) one of the three GRE sections or (b) Miller Analogies Test  (2) GPA of 2.5 or higher in last 60 units  (3) Grade of "B-" or higher in all prerequisite courses | 1) GPA of 3.00 or higher in program courses  (2) Grade of "B" or higher in EPC 643, EPC 655, EPC 620, and EPC 622  | (1) 659JC and 659KC<br>Fieldwork Evaluations<br>(2) Grade of "B" or<br>higher in the following<br>EPC courses: 657A,<br>659JC, 659KC, 658,<br>658L, 601      | <ul> <li>(1) GPA of 3.00 or higher in all program courses</li> <li>(2) Credit in either EPC 697 or EPC 698C.</li> <li>(3) Comprehensive Exam Rubric or Thesis Rubric or Project Rubric</li> </ul> | (1) Program Follow-<br>Up Survey<br>(Candidate<br>Perceptions)  (2) Program Follow-<br>Up Survey<br>(Employers<br>Perceptions) |
| Skills                                 | (1) Interview Summary Score  (2) Writing Proficiency Exam score of 8 or higher  | (1) Grade of "B" or higher in EPC 659A and EPC 659B (2) Grade of "B" or higher in EPC 620 and EPC 622 (3) Entry-level skills in field of college counseling as demonstrated by successful completion of EPC 620 and EPC 622 with a grade of "B" or higher. (4) Student Advancement Evaluation Form | (1) 659JC and 659KC<br>Fieldwork Evaluations<br>(2) Grade of "B" or<br>higher in the following<br>EPC courses: 657A,<br>659JC, 659KC, 658,<br>658L, 601, 602 | (1) GPA of 3.00 or higher in all program courses  (2) Comprehensive Exam Rubric or Thesis Rubric or Project Rubric  | (1) Program Follow-Up Survey (Candidate Perceptions)  (2) Program Follow-Up Survey (Employers Perceptions)                     |
| Dispositions                           | (1) Disposition<br>Assessment for New<br>Candidates   | Z GIGGOT TOTAL   | (1) 659JC and 659KC<br>Fieldwork Evaluations   | (1) Disposition Assessment<br>for Graduating Candidates<br>(2) Comprehensive<br>Exam Rubric<br>or Thesis Rubric<br>or Project Rubric  |  |

## Candidate Demographics at Entry to Program College Counseling Student Services Fall 2012

|                  | Fall 2012 |  |  |
|------------------|-----------|--|--|
| Demographic      | (N=10)    |  |  |
| GENDER           |           |  |  |
| Female           | 90%       |  |  |
| Male             | 10%       |  |  |
| ETHNICITY        |           |  |  |
| African American | 14.3%     |  |  |
| Asian            | 14.3%     |  |  |
| Hispanic         | 57.1%     |  |  |
| White            | 14.3%     |  |  |
| Native American  | 0%        |  |  |
| AGE              |           |  |  |
| Under 25         | 60%       |  |  |
| 26-29            | 10%       |  |  |
| 30-39            | 30%       |  |  |
| 40 and over      | 0%        |  |  |
| GPA              |           |  |  |
| 3.50 - 4.00      | 100%      |  |  |
| 3.00 - 3.49      | 0%        |  |  |
| 2.50 - 2.99      | 0%        |  |  |
| 2.00 - 2.49      | 0%        |  |  |

#### Fieldwork Evaluation College Counseling Student Services Fall 2012 and Spring 2013

| Item   | NCATE<br>Standard — | Fall 2012<br>(EPC 659JC) |    | Spring 2013<br>(EPC 659KC) |    |
|--|---------------------|--------------------------|----|----------------------------|----|
|  |                     | Mean                     | N  | Mean                       | N  |
| Shows empathy toward clients   | 1.g                 | 4.60                     | 10 | 4.91                       | 11 |
| Is genuine and natural with others   | 1.g                 | 4.60                     | 10 | 4.73                       | 11 |
| Displays warmth that is not controlling                                      | 1.g                 | 4.60                     | 10 | 4.91                       | 11 |
| Demonstrates maturity of judgment  | 1.g                 | 4.20                     | 10 | 4.64                       | 11 |
| Is flexible in relationships   | 1.g                 | 4.70                     | 10 | 4.73                       | 11 |
| Is able to appropriately confront others                                     | 1.g                 | 4.00                     | 9  | 4.45                       | 11 |
| Is able to modulate the intensity of counseling process                      | 1.e                 | 4.00                     | 7  | 4.27                       | 11 |
| Is able to develop meaningful counseling hypotheses                          | 1.e                 | 3.86                     | 7  | 4.45                       | 11 |
| Is able to deal with hostility directed at the counselor                     | 1.g                 | 3.86                     | 7  | 4.43                       | 7  |
| Is able to motivate others to identify, explore, and resolve problems        | 1.e                 | 4.33                     | 9  | 4.73                       | 11 |
| Is able to eliminate personal judgmental bias                                | 1.g                 | 4.60                     | 10 | 4.82                       | 11 |
| Keeps appointments for supervision   | 1.g                 | 4.80                     | 10 | 4.91                       | 11 |
| Relates openly with supervisor   | 1.g                 | 4.60                     | 10 | 4.82                       | 11 |
| Recognizes his/her own assets and liabilities                                | 1.g                 | 4.30                     | 10 | 4.64                       | 11 |
| Promptly reports problems to supervisor                                      | 1.e                 | 4.70                     | 10 | 4.73                       | 11 |
| Uses supervision time effectively  | 1.e                 | 4.80                     | 10 | 5.00                       | 11 |
| Accepts critical guidance from the supervisor                                | 1.g                 | 4.80                     | 10 | 4.91                       | 11 |
| Appropriately implements supervisor's suggestions                            | 1.g                 | 5.00                     | 10 | 4.90                       | 10 |
| Maintains appropriate professional behavior with students and others         | 1.g                 | 4.80                     | 10 | 4.82                       | 11 |
| Understands and implements appropriate behavior for an entry level counselor | 1.e, 1.g            | 4.70                     | 10 | 4.82                       | 11 |
| Relates well with staff and other interns                                    | 1.g                 | 4.70                     | 10 | 4.82                       | 11 |
| Seeks help from others as needed   | 1.e, 1.g            | 4.56                     | 9  | 4.73                       | 11 |
| Maintains appropriate standards of personal grooming                         | 1.g                 | 4.90                     | 10 | 4.82                       | 11 |
| Organizes schedule to meet needs of fieldwork setting                        | 1.e                 | 4.60                     | 10 | 5.00                       | 10 |
| Meets deadlines without close supervision                                    | 1.e                 | 4.60                     | 10 | 4.73                       | 11 |
| Informs responsible persons in advance when unable to keep time commitments  | 1.e                 | 4.70                     | 10 | 4.73                       | 11 |

Notes: 1=Hardly ever, 2=Some of the time, 3=Adequately often, 4=Most of the time, 5=Almost all of the time

### Disposition Assessment of Graduating Candidates College Counseling Student Services Spring 2013

| It is investigated at any disease at design  | NCATE    | Spring | Spring 2013 |  |
|--|----------|--------|-------------|--|
| It is important that graduate students:  | Standard | Mean   | N           |  |
| Develop and apply expertise in their fields of study.  | 1.e      | 4.60   | 5           |  |
| Think critically and engage in reflective, ethical, and legal practice throughout their education and professional lives.  | 1.e, 1.g | 4.60   | 5           |  |
| Develop empathic, respectful, and congruent interpersonal skills and abilities to work successfully with groups and individuals from diverse backgrounds in educational, community, and mental health settings.                      | 1.e, 1.g | 5.00   | 5           |  |
| Communicate effectively using oral, written, and observational skills.   | 1.e      | 4.20   | 5           |  |
| Become information competent scholars and researchers capable of utilizing current technology in work environments while engaging in and disseminating creative, empirical, and applied research studies and/or program evaluations. | 1.e      | 3.80   | 5           |  |
| Collaborate skillfully and respectfully as leaders, consultants, and team members in a variety of settings.  | 1.g      | 4.40   | 5           |  |
| Develop skills necessary to assess and evaluate individuals and groups.  | 1.e. 1.f | 4.20   | 5           |  |
| Maintain an inclusive multicultural and global perspective, emphasizing social justice, gender and educational equity, access, and support.  | 1.g      | 4.80   | 5           |  |
| View their roles as preventative, educative, and therapeutic in promoting the well-being, healthy relationships, academic success, and career mastery.   | 1.g      | 4.60   | 5           |  |
| Acts as advocates with initiative, perception, and vision to lead and transform the practices and policies of those who provide services to individuals, families, schools, organizations, community, and policymakers.              | 1.g      | 3.80   | 5           |  |
| Provide service through a wide variety of field-based partnerships informed by theory, research, and practice.   | 1.g      | 3.80   | 5           |  |
| Pursue lifelong professional and personal development through such mediums as continuing education, information technology, psychological counseling, participation and leadership in professional organizations and doctoral study. | 1.g      | 4.00   | 5           |  |

Notes: 1 = Not important, 2 = Somewhat important, 3 = Very important, 4 = Critically important, 5 = Highest priority

#### Supervisor Fieldwork Experience Evaluation College Counseling Student Services Spring 2013

|   | NCATE                        | Spring 2013 |   |
|---|------------------------------|-------------|---|
| Please rate how well the CSUN program prepares candidates to:   | Standard <del>-</del><br>(s) | Mean        | N |
| 1. Demonstrate knowledge in the discipline  | 3.b                          | 4.75        | 4 |
| 2. Create an environment where students will achieve state-<br>adopted academic standards                               | 3.b                          | 4.50        | 4 |
| 3. Employ inclusive practices (e.g., for students from diverse ethnic/racial, linguistic, gender, and socioeconomic     | 3.b                          | 4.00        | 4 |
| 4. Reflect on their practice  | 3.b                          | 4.50        | 4 |
| 5. Exhibit ethical and caring behavior  | 3.b                          | 4.50        | 4 |
| 6. Collaborate with peers, colleagues, and/or other professionals (e.g., master teacher, principal, school counselor)   | 3.b                          | 4.75        | 4 |
| Please rate your experiences with the CSUN program:   |                              |             |   |
| 1. Information you received about the program from CSUN   | 3.c                          | 3.67        | 4 |
| 2. Information you received about the expectations of the CSUN candidate  | 3.c                          | 4.33        | 4 |
| 3. Information you received about the role and responsibilities of the university supervisor/support provider           | 3.c                          | 4.67        | 4 |
| 4. Information you received about your role and responsibilities as a supervisor or support provider                    | 3.c                          | 4.67        | 4 |
| 5. Guidance and support you received from CSUN for ongoing development as a supervisor (e.g., professional development) | 3.c                          | 4.67        | 4 |
| 6. Assistance offered by CSUN when you experienced challenges in supporting a candidate                                 | 3.c                          | 4.33        | 4 |

Notes: 1=Unsatisfactory, 2=Marginal, 3=Satisfactory, 4=Strong, 5=Outstanding